Networks and Connecting

Information on the services that provide all faculty, staff, researchers, and students with access to network connectivity using the USask network and the Internet.

Click on the arrow beside each support topic to expand and collapse the area.

Information on common internet issues

- Can't open YouTube in Internet Explorer
- How do I block notifications from appearing in Google Chrome
- How do I change my default Search Engine in Internet Explorer 11 to something like Google? (Windows 10)
- How do I clear my web browser cache/history?
- How do I clear Safari's browser history/cache on my iPhone?
- How do I switch from using Internet Explorer to Microsoft Edge and import my bookmarks?
- How To Check If JavaScript Is Enabled On Browsers
- How to Open a Private or Incognito Browsing Window in Your Web Browser
- Java is not loading in Internet Explorer
- Remote Learning Home Internet Information
- Why can I not connect to the internet when I am connected to the VPN?

You can use Remote Desktop to connect to and control your work computer through a remote device.

While connected remotely to your work computer, you will have access to all of your apps, files, and network resources as if you were sitting at your desk on campus.

- How do I configure remote desktop to a Windows computer from a Mac?
- How do I remote into an on campus Windows computer from another Windows computer?
- How do I remote on to my work computer from home (Windows)?
- How do I remotely connect to my Mac?
- How do I use multiple monitors when working remotely using Remote Desktop?
- Remote Desktop Information and Instructions
- Why can't I hear sounds or view my camera from my remote computer?
- Why can't I use my speakers, microphone or camera when connected to an on-campus computer via Remote Desktop?

A VPN connection creates a secure link between an off-campus network and the university network, and is necessary for accessing, protecting, and managing USask devices.

- Do I need to connect to the VPN?

The USask network provides access to services such as voice and video systems, email, shared documents, printers and to the Internet. These services are available over our wireless and wired networks. Find out information on the wired network below.

- How to Configure Wired 802.1x for Linux
- How to Configure Wired 802.1x for Mac OS X
- How to Configure Wired 802.1x for Windows
- Wired Network

There are four wireless networks available at the University of Saskatchewan. An internal network (uofs-secure), a guest/conference network (uofs-guest), a public network (uofs-public), and eduroam.

- How Do I Connect to the eduroam Wireless Network?
- How do I connect to the uofs-guest Wireless Network
- How do I connect to the uofs-secure Wireless Network
- How do I connect to uofs-public Wireless Network?
- How do I connect to WiFi on a Mac?
- How do I connect to WiFi on an Android device?
- How do I connect to WiFi on an iPhone?
- How do I connect to WiFi on Linux?
- How do I connect to WiFi on Windows 10?
- How do I install security certificates for U of S Secure on an Android device?
- How to enable Wi-Fi on your device
- How to request a Wireless Conference ID
- How to request a Wireless Guest ID
- I can't see any USask Wi-Fi networks on my Windows computer
- My PC keeps disconnecting from WiFi
- U of S Wireless Networks

General information about USask networks and connectivity

- How do I get my Device Registered for Access to the Campus Network?
- My managed Mac is on the bring your own device network
• How do I connect to USask Virtual Private Network (VPN) on a managed Windows computer?
• How do I reinstall Cisco Anyconnect on a Mac
• How do I set up a Virtual Private Network (VPN) connection on a Mac computer?
• How do I set up a Virtual Private Network (VPN) connection on a personal or non-managed Windows computer?
• How do I set up a Virtual Private Network (VPN) connection on an Android phone or tablet?
• How do I set up a Virtual Private Network (VPN) connection on an iPhone or iPad?
• How to install and use Virtual Private Network (VPN) on Linux
• My VPN stopped working in the Windows Linux Subsystem (WLS)
• Virtual Private Network (VPN)