How do I claim my USask Zoom account?

University of Saskatchewan Zoom accounts are now available to faculty, staff, and students at USask. This article outlines the process for claiming your USask Zoom account.

If you already have a Zoom account using a usask.ca, mail.usask.ca, campus.usask.ca, cs.usask.ca, math.usask.ca, edwards.usask.ca, artsands science.usask.ca or pds.usask.ca email address, there are specific actions you will need to take to consolidate into the USask Zoom account or change your email address to maintain a separate Zoom account.

After you claim or consolidate your account, there will be a delay of up to 6 hours before you will be able to sign-in and begin using your account. This is part of the expected process. If you attempt to sign-in immediately, you will receive an error message indicating that "something went wrong while you tried signing in with SSO." Please wait a while and try again later.

Related articles

- USask Zoom privacy and data residency
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- Zoom (Web Conferencing)
- Using Zoom with Canvas FAQ
- Who is eligible for a Zoom account?
- How to share your Zoom window when screen sharing
- How do I install Zoom and sign into my USask Zoom account? (Windows, Mac, Android, iOS)
- How do I set or adjust a profile picture (selfie) in Zoom?
- What features does my USask Zoom license have?